

****FOR FASTER SERVICE CALL 866-556-7275 OR 310-358-0241 TO GRANT VERBAL CONSENT ****

Consent Letter

Dear Parent or Guardian:

We have received a request from your child to become a member of the Linkin Park Underground fan club, which includes access to our web site, located at www.lpunderground.com.

At Linkin Park Underground we are committed to protecting our website users privacy and honoring the integrity of their personal information. Linkin Park Underground is particularly sensitive to the privacy of children. In compliance with the Children's Online Privacy Protection Act, before acquiring personal information online from any child under the age of 13, we are required to obtain verifiable consent from the child's parent or guardian. In order for your child to become a registered user of the lpunderground.com website, he/she must provide personal information to us. Registration will give your child access to the services we offer on our website, including the option to set up an email account, opportunities to enter contest/surveys and access to our chat rooms and bulletin boards. Attached is a copy of our website's Privacy Policy, detailing what type of information is collected, how the information is used, collection of non-personally identifiable aggregate information, and how to change or delete your child's information.

Without your consent your child will not be allowed access to the lpunderground.com website. By signing the letter below you hereby authorize our collection and use of your child's personal information as described in our Privacy Policy which includes enabling your child's access to our website services, bulletin board and chat rooms.

Please send the signed consent letter to:

Linkin Park Underground
P.O. Box 36915
Los Angeles, CA 90036
Attention: **CONSENT LETTER**

If you have any questions, please contact us through one of the following means:

Online: <http://support.lpunderground.com>
Mail: LP Underground
P.O. Box 36915
Los Angeles, CA 90036
Phone: 866-556-7275 or 310-358-0241

Consent granted by: _____

Child's Name: _____

LPU Member or Member # _____

Phone Number: _____

Date: _____

Email Address/ Clique ID: _____

(Required: if child does not have an email address please list parent's email)

Linkin Park Privacy Policy

Privacy Policy

Linkin Park is committed to protecting your privacy and respecting the integrity of your personal information. However, in order to create a gratifying experience for you, we need to collect some information. We do not share the personal information collected online from you with third parties (outside organizations) without your prior permission. All information is stored in our secure databases, which are located in a secure facility.

The information we collect may be used for the following purposes:

Personally Identifiable Information

- Credit card numbers, addresses and billing information enable us to process your orders and charge your account for your fanclub membership. We use encryption to help ensure the safety and security of your credit card information.
- E-mail addresses are used for our own newsletter. This will inform you of upcoming shows, events and news. If you do not wish to be on this mailing list, please reply to the newsletter and place "unsubscribe" in the subject line.
- Information collected in connection with our forums (e.g., chat and bulletin boards) is used to provide you with an interactive experience.
- Contact information may be used to provide you with information about events, programs, and services in which you may be interested. If you would prefer not to receive this information, simply let us know by logging into your account and changing your personal profile.
- We may disclose personal information in response to legal process or when we believe in good faith that the law requires it, for example, in response to a court order, subpoena or a law enforcement agency's request.

Non-Personally Identifiable Information

- Information about your computer speed and modem connection enables us to enhance our web site to maximum potential vis-a-vis our visitors.
- Demographics and other reports may be culled from the information as a whole (including from cookies) and may also be matched with other data. Such non-personally identifiable aggregate information may be used solely for internal marketing purposes.

Cookies

Certain non-personally identifiable information of visitors is recorded by the standard operation of our servers, including the URL that you just came from, which URL you next go to, what browser you're using, and your IP address. Such information is not identifiable to any one person and is used only to improve our web site or is aggregated as discussed above.

Cookies are little bits of data that we have sent through your browser to your hard drive for record keeping purposes. Cookies are not programs and cannot be used to read any data or files on your computer. Cookies make using our web site easier by saving your personal preferences and your password (so you don't have to re-enter it each time you visit our site) and by delivering content specific to your interests. We also use cookies to record how many times a user has visited our site and what pages the user has accessed. Most browsers are initially set up to accept cookies, although you can reset your browser to refuse all cookies or indicate when a cookie is being sent. If you choose to disable your cookie settings or refuse to accept a cookie, some parts of our web site will not function properly or may be considerably slower. For example, without cookies, you will not be able to set personalized preferences or you may have difficulty completing certain transactions, entering contests or playing games.

Chat Areas/Bulletin Boards

If you voluntarily disclose personal information on the bulletin boards or in the chat areas on this web site, that information can also be collected and used by others and may result in unsolicited messages from other people.

Links

Our site contains links to other sites that are not maintained by Linkin Park. We cannot guarantee the security of your personal information on those sites. Please review their privacy policy statement before submitting any personal information to such sites as we have no control over information that is submitted to, or collected by, these third parties.

Security

We have appropriate security measures in place to prevent against unauthorized access to the information we collect online.

Children's Privacy

In addition to the general provisions of our privacy policy, we also take added measures to protect children's privacy. In accordance with the Children's Online Privacy Protection Act (commonly referred to as COPPA), before a child under the age of 13 can provide us with personal information, we are required to obtain verifiable parental consent from the parent or legal guardian of the child. If a child under the age of 13 wants to submit personal information to us and be allowed to post messages in our chat rooms and on our bulletin boards and to set up an email account, the child must obtain parental permission as set forth in the registration process. Parents may review, change, or delete the personal information of their children that was provided to us or refuse our further collection or use of such information by submitting a ticket at <http://support.lpunderground.com>.

According to COPPA, we are prohibited from conditioning a child's participation in an activity on the disclosure of more personal information than reasonably necessary to participate in the activity. In addition, we do not share personal information collected online from children with third parties (outside organizations).

Contests/ Surveys

From time-to-time we will request information from users via surveys or contests. Participation in these surveys or contests is completely voluntary and the user therefore has a choice whether or not to disclose information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

Reviewing Your Information

If you would like to review or change your personal profile, please log onto <http://www.lpunderground.com>.

Questions/Contacts

If you have any questions about this privacy policy you can contact us by one of these methods:

1. Online: <http://support.lpunderground.com>
2. Send a letter to:
Linkin Park Underground
PO BOX 36915
Los Angeles, CA 90036
3. Phone: 866-556-7275 or 310-358-0241